Under the Patronage of His Highness Sheikh **Mohammed bin Rashid Al Maktoum** Vice-President and Prime Minister of the UAE and Ruler of Dubai



### 23 - 25 April 2024 | Dubai World Trade Centre

### **POST SHOW REPORT**

dihad.org



# **DIHAD Conference & Exhibition**

### "World's Leading Event on Humanitarian Aid & Development"

### About

- Under the patronage of H.H. Sheikh Mohammed Bin Rashid Al Maktoum, Vice-President and Prime Minister of the United Arab Emirates and Ruler of Dubai, event strives to make a positive impact on the lives of those affected by crises and natural calamities.
- Established on 6-8 April 2004, DIHAD aims to foster collaboration between the United Nations Agencies, International Red Cross and Red Crescent Movement, International and Local NGOs, Foundations and Charities, European Union Members, Government Authorities, Academic Institutions and the Private Sector, building bridges for a better future.

### Overview:













### **DIHAD Conference**

DIHAD Conference brings together top international humanitarian community professionals and key decision-makers to engage in global discussions on best practices in humanitarian assistance and development. This conference serves as a regional platform for the exchange of humanitarian ideas and practices, aiming to arrive at constructive conclusions that will contribute significantly to enhancing the effectiveness and impact of humanitarian efforts worldwide.

# **DIHAD Exhibition**

DIHAD Exhibition provides a unique opportunity to network, build collaborations, seize new partnerships, and to showcase the latest technologies and innovative solutions to support the crisis-affected communities around the world.



#### OFFICIALLY SUPPORTED BY

مبادرات محمد بن راشد آل مكتوم العالمية

Mohammed вы Rashid Al Maktoum Global Initiatives









DIHAD 2024 Overview			
Attendees	<b>8,133</b> SQM Exhibition Space		
<b>900+</b> Participating Entities and Partners	<b>154</b> Participating Countries		
<b>131</b> Humanitarian Renowned Speakers	24 Sessions		



At DIHAD, everyone that matters are here, and it has been absolutely incredible to be part of this community.

**BAO System, USA** 

We are really impressed with the size and momentum of collaborations here at DIHAD. It exceeded our expectations as sponsors and participants, we built partnerships and networking in other organisations around the world.

1,390+ Networking and B2B

meetings

144 Workshops

9

Pavilions

Life for Relief and Development, USA



#### **Exhibition Overview Pavilions** 69 900+ Exhibiting Participating **Countries Entities and Partners** United Malaysia Poland Uzbekistan Zambia China Denmark Norway Qatar Nations 10% **Government Agencies** 88% 93% '5 **47**% **Exhibitor** Relief Aid Profiles Suppliers will be exhibiting Exhibitor Confirmed to expand **44**% again next year satisfaction rate their activities and United Nations, Red Cross/ presence next year Crescent and NGOs **Exhibitor Profile** Hygiene & **Education Supplier** Safety and Security Pharmaceuticals Sanitation PPE. Disposables. Satellites and **Emergency Food** IT & Software Provider Hygiene and Sanitation Telecommuncations Reconstruction, Temporary Transport & **Energy Supplier Kitchen Equipment** Housing and Shelter Logistics Finance, Fund and Mobile Diagnostics and Red Cross/Crescent United Nation Agency **Insurance** Provider Laboratory Equipment NGOs, Charities, Water Treatment, Relief Aid Supplier **Government Agencies CSR & Foundations Purification and Storage**

# Thank you to our DIHAD 2024 Supporters



It is important for us to be at the DIHAD event to collaborate with our partners and to show our solidarity to humanitarian action throughout the world.

Malaysian Consultative Council for Islamic Organization (MAPIM)

This year, we proudly celebrate DIHAD's 20th anniversary. Attending and actively participating in this vital event have enhanced our skills in the charitable and humanitarian field. We acquired strategies to improve our work, cultivate leadership qualities, and apply these skills effectively in our field operations.

Islamic Affairs and Charitable Activities Department (IACAD)

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The DIHAD event is an amazing platform that brings together local and international stakeholders in the philanthropic sector. We are glad and proud to be part of this amazing event in its 20th edition.

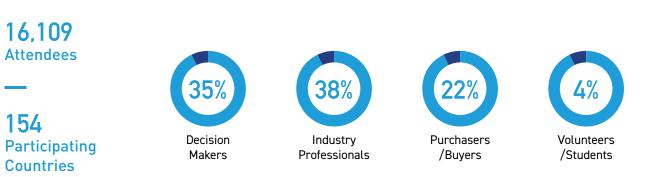
**DP World Foundation** 



DIHAD is a wonderful platform that brings together all the charities in the UAE and internationally, where we can network, share best practices, and showcase all the achievements of our charities.

**Noor Dubai** 

### **Attendees Overview**



#### Attendees Profile:

NGOs, Foundations and Charities | United Nations Agencies | Red Cross and Red Crescent Movement European Union Members | Government and Diplomatic Entities | Academic Institutions

87%	80%
Attendees satisfaction rate	Confirmed their attendance next year

### Top 36 Visitor Numbers in Volume Sequence



### **Conference Overview**

The theme of the 20<sup>th</sup> edition, "DIHAD 2004-2024: Humanitarian Diplomacy and a Journey to the Future," underscores DIHAD's commitment to building upon past achievements and enhancing existing partnerships to meet the challenges of tomorrow.

#### Select Speakers of DIHAD 2024



H.E. Nawal Al-Hosany **UAE** Permanent Representative to the International Renewable Energy Agency (IRENA)



H.E. Jan Egeland Secretary-General, Norwegian Refugee Council



H.E. Najat Rochdi Deputy Special Envoy of the United Nations Secretary-General for Syria



**H.E. Gilles Michaud** United Nations Under-Secretary-General for Safety and Security. New York



Ms. Laila Baker Regional Director for Arab States, United Nations Fund for Population Activities (UNFPA)



H.E. Amb. Arthur Mattli Switzerland Ambassador to the United Arab Emirates and in the Kingdom of Bahrain

**Dr. Hiba Ahmed** 

Solidarity Fund for

Development (IsFD)

Director-General, Islamic



Ms. Mervat Shelbaya Director, Inter-Agency Support Branch: Head Inter-Agency Standing Committee Secretariat, **OCHA** 



H.E. Paul Bekkers Permanent Representative of the Kingdom of the Netherlands to the UN and WTO in Geneva; Former Special Envoy for Mental Health

Mr. Fabrizio Carboni Regional Director, Near and Middle East. International Committee of the Red Cross (ICRC)



Ms. Corinne Fleischer WFP Regional Director for the Middle East. Northern Africa and Eastern Europe



H.E. Mr. Steven Collet Vice Minister of International Cooperation. Ministry of Foreign Affairs, The Hague, Netherlands



Dr. Nehal Hefny Deputy Regional Director, Middle East & North Africa. International Federation of Red **Cross and Red Crescent** Societies (IFRC)



Mr. Rami Adwan Head of Arab Relations. UNRWA









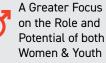








Leadership and New Actors





DIHAD is a perfect forum; the humanitarian community comes together and supports humanitarian works globally. That brings a coalition that is needed, especially these days when the number of conflicts continues to exist. DIHAD is a great forum to bring everyone together for a great cause.

#### H.E. Gilles Michaud

United Nations Under-Secretary-General for Safety and Security, New York



I am extremely honored and humbled to take part in this very important milestone of DIHAD, celebrating 20 years of achievements and a legacy that is continuing to spread the good work around the world.

#### H.E. Nawal Al-Hosany

UAE Permanent Representative to the International Renewable Energy Agency (IRENA)

20 years of DIHAD is always remarkable to see how they evolved and developed. Today, DIHAD is an institution; it is part of the humanitarian landscape and part of the forums around the world that speak about the importance of humanitarian action.

#### Mr. Fabrizio Carboni

Regional Director, Near and Middle East, International Committee of the Red Cross (ICRC)



DIHAD is a platform that brings people together where connectivity and collaborations are discussed, explored, and eventually it is always the hope that people who meet here come together for action.

H.E. Amb. Arthur Mattli Switzerland Ambassador to the United Arab Emirates and in the Kingdom of Bahrain





# **DIHAD Hub**

### Match & Meet Program

1,390+ Networking and B2B meetings

**106** Buyers from UN Agencies, Foundations and Charities



Found their involvement valuable Expressed satisfaction with the assistance and support provided by the team

96%



with the location, design, and atmosphere

### Hub Buyers Top Interests

Relief Aid Supplies and Healthcare Equipment | Water Treatment, Purification, and Storage | Energy Supplier | Logistics and Warehouse | Emergency Food Hygiene and Sanitation | Temporary Housing and Shelters | Satellite and Telecom Provider | Safety and Security | Education Suppliers | Emergency Clothing and Equipment | PPE and Disposables

> The DIHAD Hub's 'Match & Meet Program' is exceptionally well thought-out and effectively fulfills its purpose. It provided the perfect platform to catch up with other humanitarian organizations, discover new potential partners, and explore innovative products and equipment.

#### Kelvin Muriithi

Procurement Officer, International Committee of the Red Cross - ICRC - Somalia



The DIHAD Hub facilitated valuable connections within the industry, allowing me to meet exceptional individuals and organisations. I am pleased to say that I was able to connect with potential partners for our incoming projects.

Agyei Peprah CEO, Nhyira Foundation - Ghana

# **DIHAD Workshops**

A dynamic three-day live workshop for everyone to attend. At DIHAD Workshops, exhibitors have the unique opportunity to spotlight their ongoing campaigns, unveil advanced techniques, and unveil cutting-edge innovations. Engage with industry leaders as they present their strategies, offering invaluable insights into humanitarian aid and development.



### **Pre-Conference Workshop in Collaboration with UNOCHA**

In partnership with UNOCHA, our pre-conference workshop serves as an engaging platform for technical experts to exchange insights, share compelling case studies, and impart their wealth of experience. Designed for professionals deeply invested in humanitarian efforts, this workshop offers a unique opportunity to delve into the intricacies of the field, learning from the forefront of innovation and best practices.







The 15th edition of the International Emergency and Catastrophe Management (IECM) was held in conjunction with DIHAD 2024, providing a platform for the emergency, disaster management, and search and rescue communities to showcase their equipment, technology, and services during emergencies to a relevant audience.



We are pleased to be back here at DIHAD with many of our member companies, we are bringing solutions within logistics, communication system, payment solutions for UN, NGO's and around the world.

**Denmark** Pavilion

We are really thankful to be participating in DIHAD. There are a lot of different organizations that we can collaborate with. Happy 20th anniversary! This particular event is really important so that we can see more things that are outside our organization.

UNICEF



DIHAD is celebrating its 20 years anniversary, and we are very happy and honoured to be able to share the celebration. Humanitarian diplomacy is a very important role for every charity to play a part of it.

**Al Khair Foundation** 



# **Global Marketing Reach**



**WEBSITE** 

Received **42,258** visitors and **148,513** page views for the 20<sup>th</sup> edition.

#### E-MAIL 174 email campaigns are reaching each segment of the industry over a 6-month period prior to DIHAD





SOCIAL MEDIA

(25.000+ contacts database).

16,000+ followers across all Social Media Platforms.

**MOBILE APP** 

DIHAD App was used by over 8,157 attendees.

### **TELEMARKETING**

Our dedicated team of experts is personally in touch with key decision-makers from leading International and Local NGOs, United Nations Agencies, International Red Cross and Red Crescent Movement, Foundations and Charities, Government Authorities and Academic Institutions to secure their visit to DIHAD and guide them in their search while the Hub Buyers team is helping in pre-gualifying all buyers to make sure they have purchases scheduled within the next 6 months.

# **2024 International Press Coverage**



150 Online Editorial



45 Interviews Conducted







16 Video & Radio Coverage

# **Social and Digital Outreach**



**135,320** Linkedin Views

**1,869** Linkedin Visits



106,30 YouTube Views

**996,300** YouTube Impressions



**785,316** Facebook Reach

11,457 Facebook Visits



1,978,008 X Impressions

1,231 X Visits



712,443 Instagram Impressions

**16,976** Instagram Visits



**177,240** Google Impressions

**9,322** Google Clicks



### See You Next Year

### 29 April - 1 May 2025 | Dubai World Trade Centre

### CONTACT THE TEAM TODAY!

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Organized By



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