



Global Survey on the State of Logistics and Supply Chain in the Humanitarian Context

Alia Gharaibeh

Regional Director – Middle East



Organisation introduction

Supply chain non-profit specialists

Shaping supply chains to benefit humanity

- Registered non-profit in 2014, with headquarters in Switzerland (subsidiary company of the Kühne Foundation)
- 4 operational regional offices (Singapore, Jordan, Kenya and Senegal)
- 20 full-time supply chain consultants
 - with specialisations in pharma, agro-economics, procurement, digital transformation, strategic business management and partnerships

Mission

Our ambition is to be a catalyst for transferring supply chain and logistics knowledge that will improve the lives, opportunities and potential of people, communities and economies around the world.



Theme

Transform under-developed supply chain and logistics systems to benefit humanity



Food and agriculture

Strengthened food value chains that enhance smallholder farmer livelihoods and food security for vulnerable populations.



Preparedness and resilience

Effective, efficient and resilient supply chains that minimize loss of life and reduce the economic setbacks of disruptions.



Climate action

Reduced negative environmental consequences of humanitarian operations particularly in the field of carbon and waste.



Health systems

Strengthened health system supply chains that increase the availability of essential medicines.



Local education systems

Opportunities in logistics and supply chain management are key success factors for economic development in Africa.



Shared networks

Established and strengthened inter-sectoral partnerships that foster learning and joint investment opportunities.

Humanitarian challenges intensifying

- **Environment.** Climate change, poverty, urbanisation, food insecurity, health systems, and geopolitics affect vulnerable populations and have widened the gap between humanitarian needs and available resources and capacities.
- **Performance.** Humanitarian supply chains do not operate as effectively and efficiently as they should since they are neither sufficiently prepared nor resilient to endure shocks, which leads to human suffering and economic loss.



Our services



Technical Assistance

Professional consultants with cross-sector experience to analyse and optimise supply chain functions, processes and infrastructure to save costs, reduce lead times and increase visibility using academic and commercial tools and approaches.



Training, Education & Gamification

Identify gaps in supply chain learning and develop high quality, context-specific, customised and standard modular learning programs for directors and practitioners to strengthen both resource capacity and organisation performance.



Operational Research

In collaboration with Kühne Logistics University (KLU), we research and develop new ways of understanding humanitarian supply chains through the Center for Humanitarian Logistics and Regional Development (CHORD).

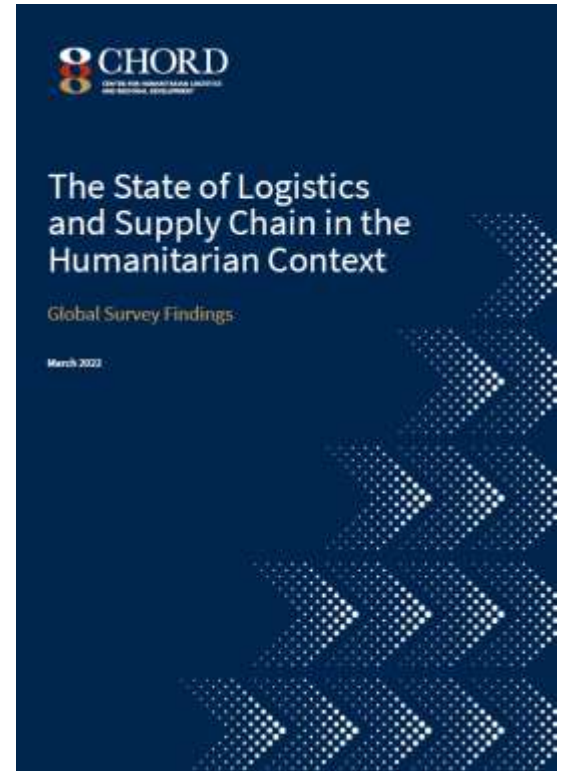


Outreach

Actively promote and advocate on behalf of the humanitarian community the importance of supply chain and logistics delivering key messages in relation to our agenda through publications, think-tank workshops, conferences and network events.

Global Survey on the State of Logistics and Supply Chain in the Humanitarian Context

Survey findings



Global survey goal & representation

First carried out during 2021 during COVID-19 to:

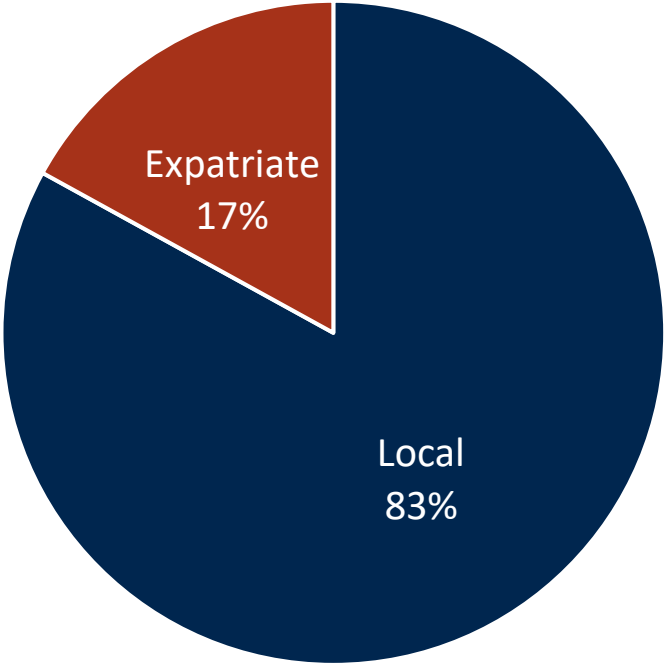
- Capture supply chain trends and developments in a complex and rapidly changing humanitarian environment
- Support decision-making based on objective information to make humanitarian supply chains more effective, efficient and sustainable



Survey representation

Organisation

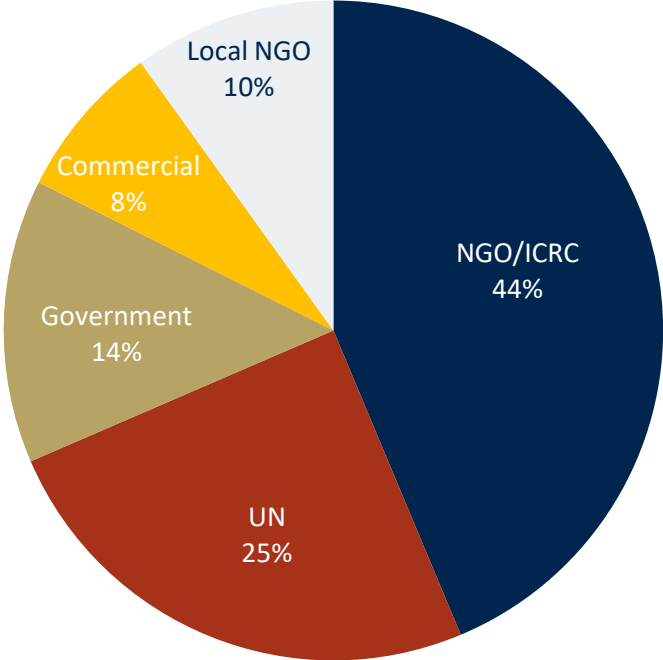
We localize global survey to ensure we are hearing the voices of those operating the supply chains in the field.



Survey representation

Sector

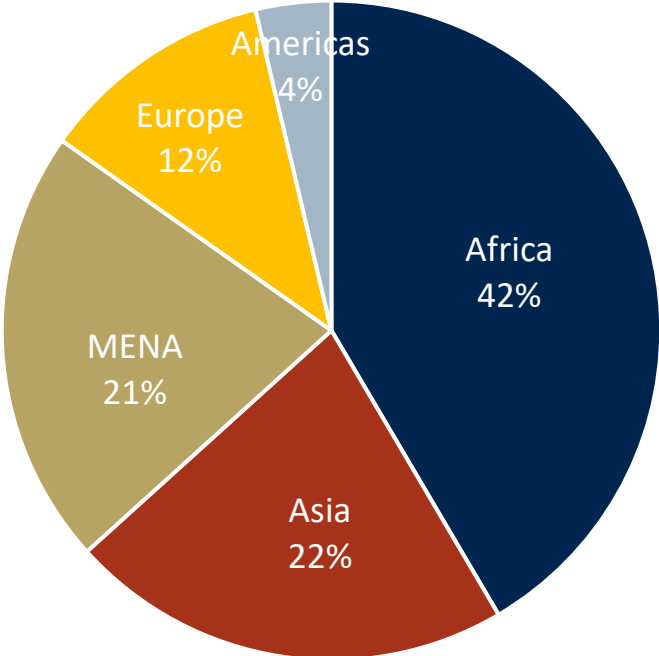
We include government and commercial sector to capture inter-connectedness of supply chain processes in humanitarian space.



Survey representation

Geography

We represent survey coverage that correlate with funding distribution and donor focus.

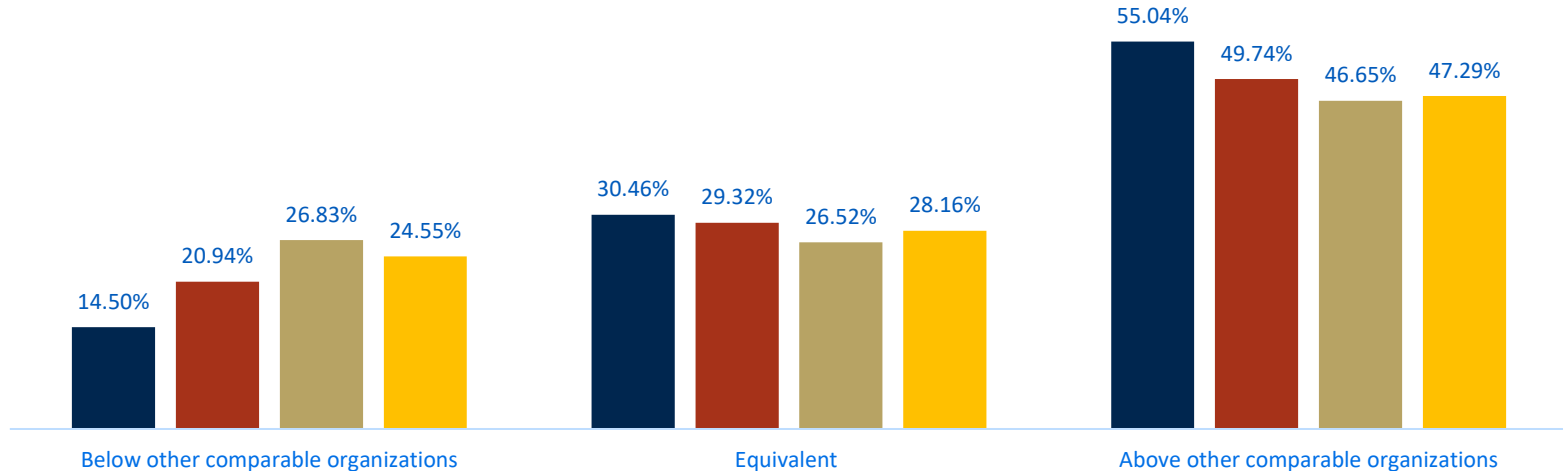


Investment in SC declined in 2022

Investment was particularly reduced for “improving availability of supplies and logistics services” and “developing Hardware and software infrastructure”.

Overall investment in preparedness

■ January to July 2021 ■ July to December 2021 ■ January to July 2022 ■ July to December 2022



Risk mitigation is focused on improving people and processes

Top 3 risk mitigation strategies first half of 2021:

1. Establishing framework agreements and supplier negotiation
2. Updating supply chain manuals and procedures
3. Conducting logistics training for employees

Top 3 risk mitigation strategies second half of 2021:

1. Creating information and data sharing mechanisms
2. Establishing framework agreements and supplier negotiation
3. Prepositioning stocks

Top 3 risk mitigation strategies first half of 2022

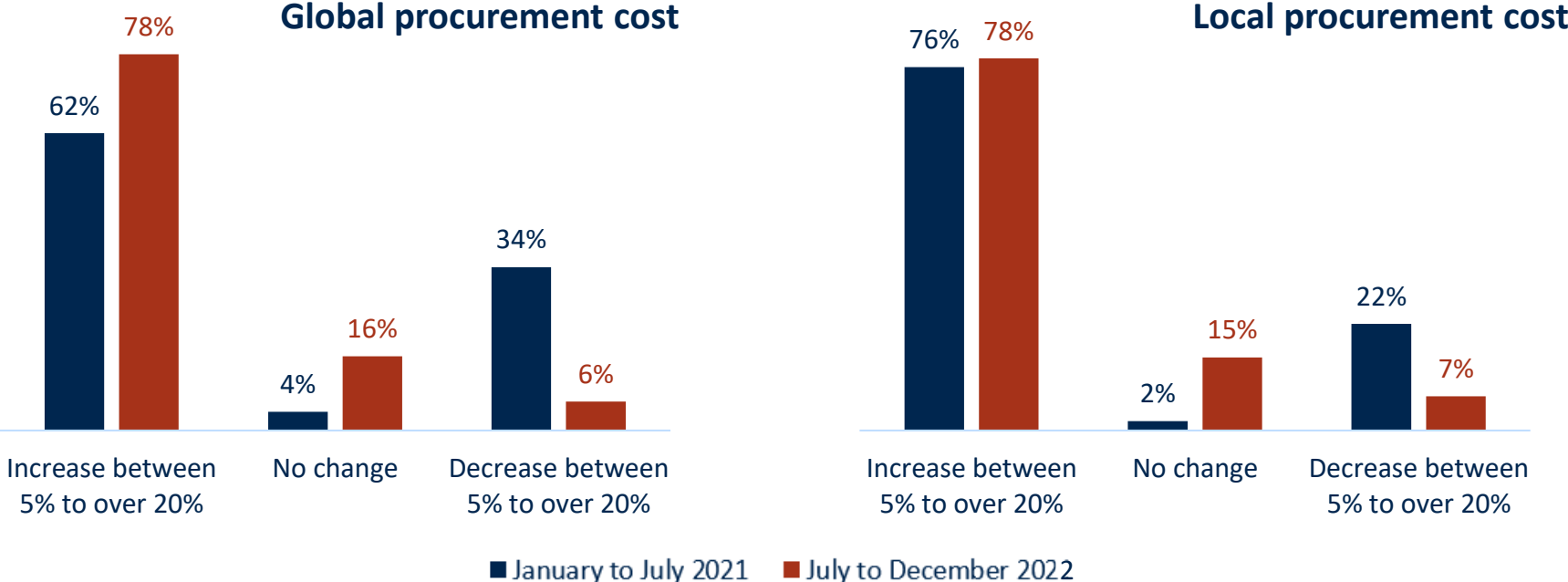
1. Broadening the supplier base
2. Creating information and data sharing mechanisms
3. Establishing framework agreements and supplier negotiation

Top 3 preparedness strategies second half of 2022

- Information and data sharing mechanisms
- Maintaining software for end-to-end supply chain visibility
- Broadening the supplier base

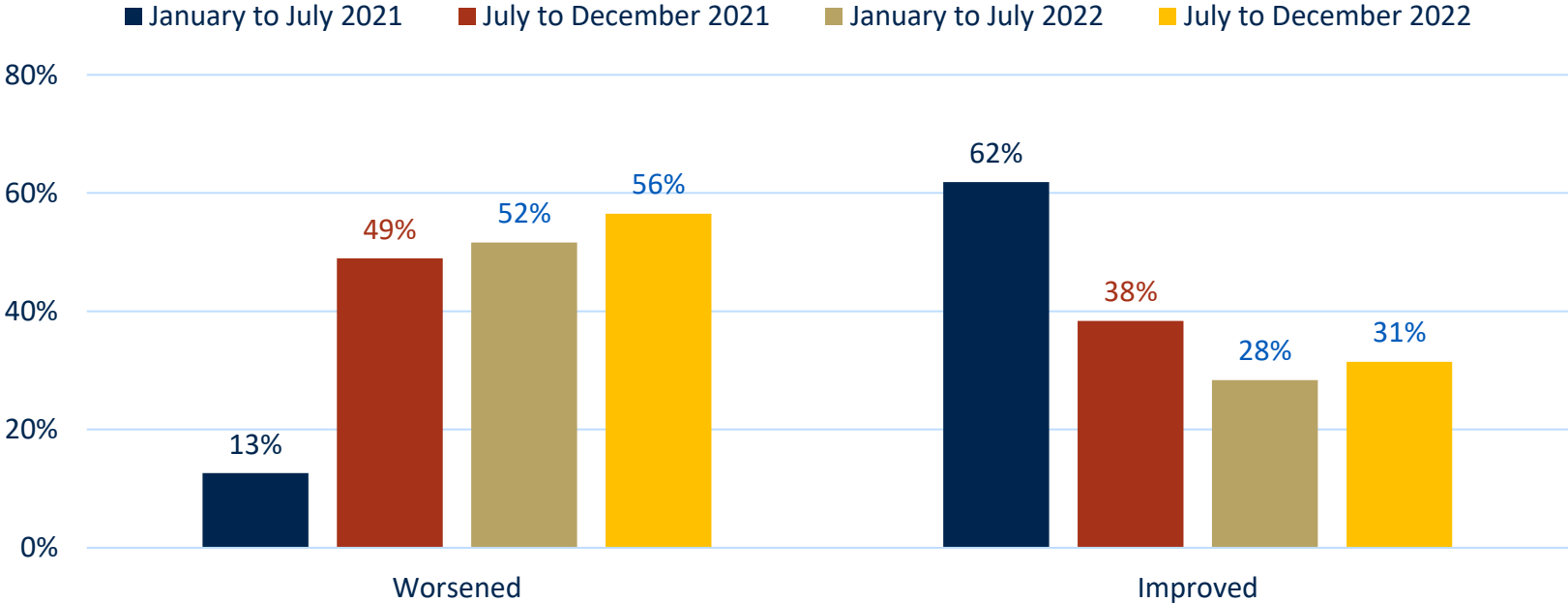
Higher local procurement costs (vs. global)

How has the cost of procurement in your supply chain changed relative to planned total budget?



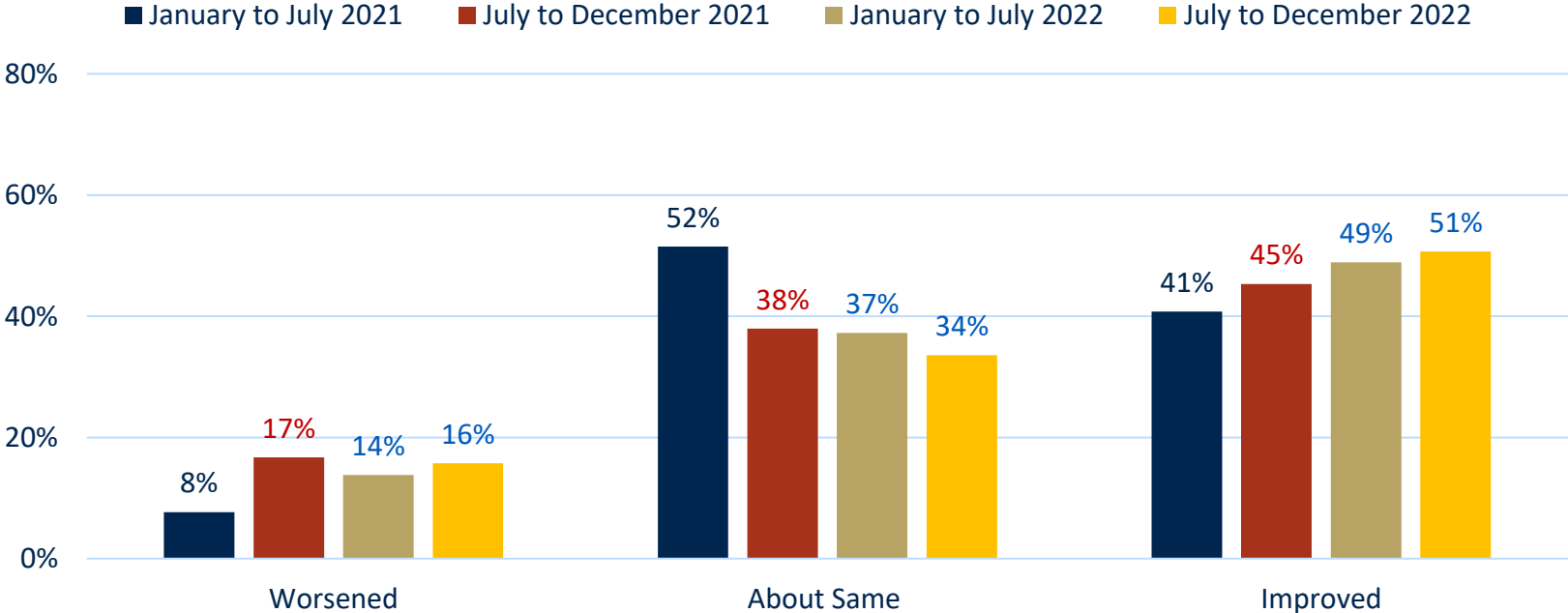
Cost efficiency declined

Indicate the extent that cost efficiency in your supply chain has changed



Sustainability enabled by strategic intent

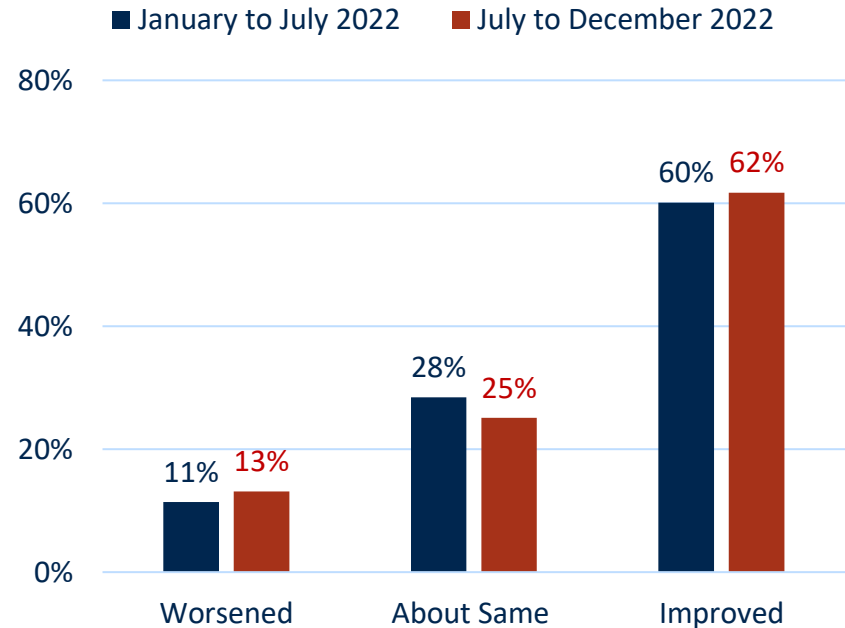
Indicate the extent that environmental sustainability in your supply chain has changed



Positive localization advances

Indicate the extent that the local social impact in your supply chain has changed

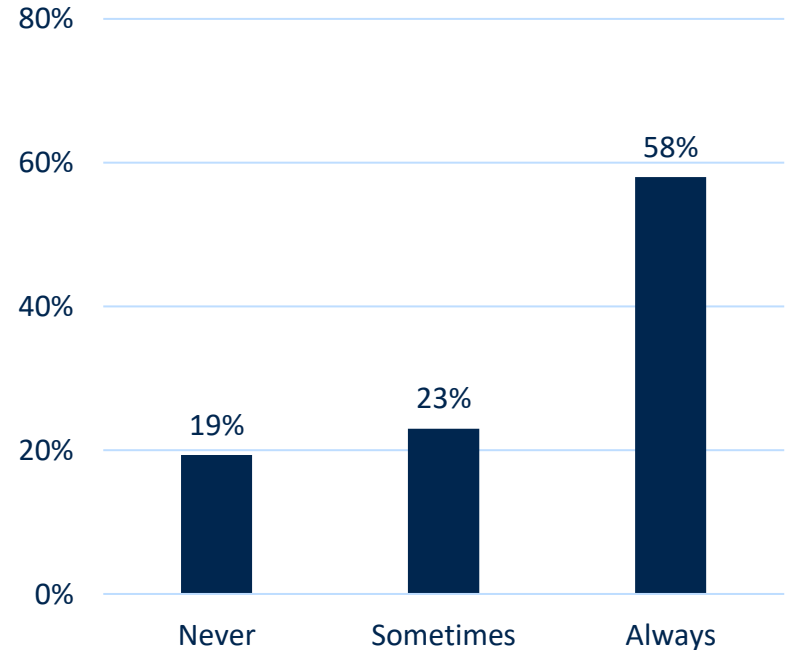
Trend towards localization is positive and remains consistent throughout 2021 and 2022. Common localization activities include **“using local resources and markets for procurement”** and **“integrating data and information systems with local partners”**.



Perceived potential for better collaboration

Indicate how often stakeholders in your supply chain conducted joint planning

Trend towards joint planning offers hope for achieving grand bargain and SGD goals as it shows that collaboration among stakeholders is strategically happening, particularly in areas of needs assessment and transportation.



Highlights of global survey findings

Investment in supply chain and logistics declined in 2022 compared with average in 2021

Procurement and transport costs increased while cost efficiency declined in 2022 compared with average in 2021

Risk mitigation focused on supply chain visibility (improving processes, framework agreements) in 2021 and 2022

Level of sustainability, localization, joint planning in humanitarian supply chain in 2022 remained largely similar to average 2021

HELP Logistics AG

Dorfstrasse 50
8834 Schindellegi, Switzerland
Tel: +41 44 786 9670

 help-logistics.org

 info-help@kuehne-stiftung.org

 linkedin.com/company/help-logistics

 twitter.com/help_logistics

 youtube.com/c/helplogistics

HELP Logistics Limited

4th Floor, Eaton Place,
United Nations Crescent,
PO Box 2856 – 00621,
Gigiri Nairobi, Kenya
Tel: +254 70 914 6000

HELP Logistics Ltd

352 Tanglin Road, #02-01
Strathmore Building
Singapore 247671,
Singapore
Tel: +65 64 752 150

HELP Logistics LLC

158 Makkah Street,
Alhijaz Towers
Amman,
Jordan
Tel: +962 6 550 7870

HELP Logistics BdR

Almadies, Zone 9,
Dakar, Senegal B.P. 24915,
C.P 12300 Ouakam Dakar,
Senegal
Tel: +221 33 825 58 45